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Consulate of the Republic of Zimbabwe  
P O Box 61736  
Marshalltown 2107

Johannesburg  
Republic of South Africa

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27 JUNE, 2023



### PUBLIC NOTICE

**TEMPORARY SUSPENSION OF THE CONSULATE'S APPOINTMENT BOOKING PLATFORM WITH EFFECT FROM 3 JULY 2023 UNTIL FURTHER NOTICE**

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Following concerns by clients who have reported challenges in accessing the Consulate Booking Platform, in recent weeks, the Consulate has decided to suspend its Appointment Booking System for birth certificate registration and passport applications with effect from 3 July 2023 until further notice.

Clients seeking these services will be assisted on a first come- first served basis between 0830 and 1230 hours on Mondays, Tuesdays, Thursdays and Fridays. (Kindly note that the Consulate is closed on Zimbabwean and South African Public Holidays).

Furthermore, due to space and capacity constraints the Consulate will only be able to provide service to a maximum of 480 clients per day. Clients are, therefore, advised to strictly adhere to the

above listed working hours and to heed instructions on arrival at the Consulate to ensure smooth delivery of service.

Clients are further urged to bring all the required supporting documents as listed on our website [www.zimbabweconsulate.co.za](http://www.zimbabweconsulate.co.za) for the processing of their needed service.

Please take note that the Zimbabwe Embassy in Pretoria and the two Consulates, namely: Zimbabwe Consulate in Johannesburg and the Zimbabwe Consulate in Cape Town, do not have agents who act on their behalf.

For further interaction with the Consulate on all issues of mutual interest, please use the following official channels: -

- Facebook page: Zimbabweconsulate Boeing Road Bedfordview
- Twitter: Zimbabweconsulatejhb
- WhatsApp: +27828249435
- Email: [admin@zimbabweconsulate.co.za](mailto:admin@zimbabweconsulate.co.za)
- Website: [www.zimbabweconsulate.co.za](http://www.zimbabweconsulate.co.za)



E. Phiri

**Consul General**

